

FATHOM™ PLATFORM SELECTED FOR CITY OF EL CAJON, CALIFORNIA

PHOENIX – October 26, 2011 – Global Water Resources, Inc. (“Global Water”) and the City of El Cajon, California (“El Cajon” or the “City”) announced today that City Council approved the selection of Global Water’s **FATHOM™** platform for customer billing. The City of El Cajon has entered into negotiations with Global Water to procure this billing platform for its wastewater billing needs. Global Water was selected through a competitive RFP process and will bill approximately 16,000 wastewater service connections for El Cajon.

The City’s staff report states, “Convenience will be improved for our sewer customers with the addition of online account access. Customers will have the ability to review billing details, account history and consumption history, and to initiate credit card, electronic check and automatic debit payments. Additionally, paperless billing and pay by phone options will also be implemented. As part of the set up and implementation process, Global Water will conduct a parcel audit...this process will help ensure all sewer accounts are established and billed from the beginning of the relationship with Global Water.”

FATHOM™ is deployed as an integrated suite of utility-to-utility services including Automated Meter Infrastructure (“AMI”), Customer Information System (“CIS”) and Asset Management solutions. The solution is hosted in a secure cloud computing environment, which makes implementation rapid and requires no additional IT personnel or infrastructure from the City. The platform has been proven to significantly lower utility operating costs while improving service levels and is deployed as a turn-key, bundled solution including financing in some cases.

“In today’s economy, municipalities need to find ways to increase revenue, decrease costs and improve customer service. **FATHOM™** brings best of breed technology and economies of scale to municipalities, instantly saving them money and improving operational efficiencies. **FATHOM™** offers municipalities a unique opportunity to access advanced technologies for their utilities without the headaches of implementation and integration. In today’s economy it’s about doing more with less. **FATHOM™** is a perfect solution for small and medium sized utilities,” said Trevor Hill, President and CEO of Global Water.

About Global Water

Global Water is a leading water resource management and technology company that owns and operates water, wastewater and recycled water utilities, and provides technology-enabled services through its unique platform, **FATHOM** Utility-to-Utility (“U₂U™”) Solutions. Initially developed by Global Water to support and optimize its own utilities, **FATHOM™** is an integrated suite of advanced technologies proven to increase revenue, decrease costs and bring efficiencies to water utilities.

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