

FATHOM™ PLATFORM SELECTED FOR CITY OF GRASS VALLEY, CALIFORNIA

PHOENIX – November 24, 2010 – Global Water Resources, Inc. (“Global Water”) and the City of Grass Valley, California (“Grass Valley or the “City”) announced today that they have entered into negotiations to procure Global Water’s **FATHOM™** platform. Global was selected through a formal Request for Proposals process, which was officially approved by city council last night. **FATHOM** is a utility optimization platform providing critical services to utilities to improve meter reading, customer service and asset management.

Grass Valley currently bills 4,200 service connections and the project calls for the replacement of approximately 2,400 old wand-read meters with advanced metering infrastructure (“AMI”) and will provide customer service and asset management throughout the City’s utility service area. AMI provides hourly meter reads instead of the more conventional one read per customer per month. This data is then used in conjunction with customer service to create more timely and accurate billing for customers and supports the management of water resources. Frequent reading of consumption data also assists in the location of leaks and for improved water consumption needs planning. **FATHOM**’s asset management solution assists utilities in achieving significant reductions in operational expenses by moving from reactive to proactive asset maintenance. The solution also increases the productivity of field employees by giving them access to the applications from laptops while in the field.

“Global Water’s proposal represented the best value for the City. **FATHOM**’s proven technology and financing bundle allows us to extend our service hours, increase our customer payment options and obtain state-of-the-art meter and asset management technology. What we are accessing is a proven technology that allows for increased customer service opportunities, all while improving utility operational capacities at a price that is competitive with the cost of operations we experience today”, said Dan Holler, City Administrator for the City of Grass Valley.

FATHOM is deployed as an integrated suite of utility-to-utility services including AMI, Customer Information System (“CIS”) and Asset Management solutions. The solution is hosted in a secure cloud computing environment, which makes implementation rapid and requires no additional IT personnel or infrastructure from the City. The platform has been proven to significantly lower utility operating costs while improving service levels and is deployed as a turn-key, bundled solution including financing.

“Today’s announcement takes our roll-out of **FATHOM** to a new level, and once again demonstrates that utilities working together can provide material benefits. **FATHOM** offers cities a unique opportunity to access advanced technologies for their utilities without the headaches of implementation, integration and upfront capital. In today’s economy it’s about doing more with less. **FATHOM** is a perfect solution for small and medium sized utilities”, said Trevor Hill, President and CEO of Global Water.

About Global Water

Global Water is a leading water resource management and technology company that owns and operates water, wastewater and recycled water utilities, and provides technology-enabled services through its unique platform, **FATHOM** Utility-to-Utility (“U₂U™”) Solutions. Initially developed by Global Water to support and optimize its own utilities, **FATHOM** is an integrated suite of advanced technologies proven to increase revenue, decrease costs and bring heightened efficiencies to municipally-owned utilities.

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