

GLOBAL WATER PARTNERS WITH THE CITY OF COVINA FOR CUSTOMER INFORMATION SYSTEM AND UTILITY BILLING SOFTWARE AS A SERVICE

PHOENIX – July 27, 2010 – Global Water Resources, Inc. (“Global Water”) and the City of Covina, California (“Covina” or the “City”) announced today that they have entered into an agreement for utility-to-utility services providing an integrated billing, remittance, collections and customer information system (“CIS”) employing Global Water’s **FATHOM™** Utility-to-Utility (“U₂U™”) Solutions platform. **FATHOM**, an extension of the platform developed for use by Global Water’s own regulated utilities, is designed to maximize efficiencies and allow utility owners and operators the ability to do more with less.

FATHOM is deployed as an integrated suite of utility-to-utility services including Advanced Metering Infrastructure (“AMI”), Customer Information System (“CIS”) and Asset Management solutions. The solution is hosted in a secure cloud computing environment, which makes implementation. The platform has been proven to significantly lower utility operating costs while improving service levels and is deployed as a turn-key, bundled solution including financing.

“We are excited about **FATHOM** and the opportunity to share our proven, sector-leading IT platform with the City of Covina” said Trevor Hill, President and CEO, Global Water. “We have made a substantial investment in this platform to optimize our own utility operations by finding and managing efficiencies and eliminating unnecessary expenses. **FATHOM** provides the timely information we need to reduce power, consumables, and labor, while at the same time increasing customer service levels and reinforcing the water conservation message. Global, through its **FATHOM** product offering, has revolutionized the CIS business for smaller sized utilities by giving them access to a highly functional, integrated solution with little to no upfront capital or installation costs.”

The partnership will give Covina access to a best-in-class customer information system along with timely production and distribution of customer bills via traditional mail or electronic means. The agreement also includes all software licensing, data conversion and implementation, on-going IT support, as well as user training and support. In addition, Covina customers will now have access to a customer service web portal allowing them to make on-line bill payments and monitor their own consumption. **FATHOM** provides the information necessary for customers to manage their consumption to achieve financial or water-use goals.

“Being able to rapidly implement a powerful new CIS platform without all of the traditional upfront hardware, software and implementation costs is a unique opportunity for the City”, stated Steve Henley, Director of Public Works, City of Covina. “In addition, having the system hosted and supported in the long run is a significant benefit. The implementation of this system will move Covina toward our goals of improving and promoting customer service, enhancing financial stability and becoming an environmentally sustainable community. We are pleased to be able to provide our customers with greater flexibility and the valuable information they need to actively manage and conserve their water use.”

About Global Water

Global Water is a leading water resource management and technology company that owns and operates water, wastewater and recycled water utilities, and provides technology-enabled services through its unique platform, **FATHOM** Utility-to-Utility (“U₂U™”) Solutions. Initially developed by Global Water to support and optimize its own utilities, **FATHOM** is an integrated suite of advanced technologies proven to increase revenue, decrease costs and bring heightened efficiencies to municipally-owned utilities.

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