

**GLOBAL WATER LAUNCHES FATHOM™ UTILITY-TO-UTILITY (“U<sub>2</sub>U™”) SOLUTIONS AND CONTRACTS WITH RED ROCK UTILITIES FOR STATE-OF-THE-ART BILLING AND CUSTOMER SERVICES**

**PHOENIX – June 3, 2009** – Global Water Resources, Inc. (“Global Water”) and Red Rock Utilities, LLC (“Red Rock”) announced today that they have entered into an agreement for Global Water to provide billing, remittance, collections and customer services for Red Rock. Red Rock provides water and wastewater services to the Red Rock community located north of Tucson. The agreement falls under Global Water’s **FATHOM™** product offering which was developed to outsource the integrated information technology infrastructure Global Water currently utilizes in operating its regulated utilities.

**FATHOM** is deployed as an integrated suite of utility-to-utility services including Advanced Metering Infrastructure (“AMI”), Customer Information System (“CIS”) and Asset Management solutions. The solution is hosted in a secure cloud computing environment, which makes implementation. The platform has been proven to significantly lower utility operating costs while improving service levels and is deployed as a turn-key, bundled solution including financing.

“We are excited about **FATHOM** and the opportunity to work with Red Rock”, said Trevor Hill, President and CEO, Global Water. “We have made a substantial investment in implementing state-of-the-art automated meter reading, customer service and billing systems and have been extremely happy with the value they have added to our organization. The partnership we have with our billing system developer, Advanced Utility Systems, gives us a unique opportunity to bring a great product to **FATHOM** clients.”

The scope of the agreement will give Red Rock timely production and distribution of customer bills (via traditional mail or electronic means) and support their customers with a fully staffed call center. The agreement also includes creation and distribution of customer service work orders that make use of an integrated system for tracking and reporting. Red Rock customers will have access to a customer service web portal allowing them to make on-line bill payments, monitor consumption and compare usage with other customers in the service area. Collection services will include utilization of integrated voice response technology for streamlined customer notification and payment options. The agreement will also provide Red Rock management with customized financial and regulatory reports.

“**FATHOM** represents a significant upgrade to our existing customer billing and service enterprise,” stated Mark Weinberg, Vice President and General Manager of Red Rock, “and brings economies of scale to smaller utility operations which is a win-win for us and our customers.”

**About Global Water**

Global Water is a leading water resource management and technology company that owns and operates water, wastewater and recycled water utilities, and provides technology-enabled services through its unique platform, **FATHOM** Utility-to-Utility (“U<sub>2</sub>U™”) Solutions. Initially developed by Global Water to support and optimize its own utilities, **FATHOM** is an integrated suite of advanced technologies proven to increase revenue, decrease costs and bring heightened efficiencies to municipally-owned utilities.

**For more information, please contact:**

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